



# ABOUT **US**

#### **CUHK**

Founded in 1963, The Chinese University of Hong Kong (CUHK) is a forward-looking comprehensive research university with a global vision and a mission to combine tradition with modernity, and to bring together China and the West.

#### **CUHK Business School**

CUHK Business School has blazed a trail for business education in Hong Kong and Asia since 1963, cultivating high-achieving graduates who shape the global business landscape. Leadership and innovation go to the core of our legacy as the first business school to offer a comprehensive business programme integrating hospitality and real estate in Asia. Our world-class faculty and cutting-edge research nurture leaders, entrepreneurs and social stewards, with our proud network of more than 36,000 alumni driving impact in the Greater Bay Area and beyond.

# **OVERVIEW**

**VISION & MISSION** 



The Hospitality and Real Estate (HRE) programme is positioned as a business programme with an industry focus and it is, to the best of our knowledge, the only programme in Asia that offers an integrated curriculum that will put you in high demand in both the hospitality and real estate industries. You will develop a keen eye for asset investment and service standards, and gain the holistic ability to steer high-level projects that bring value to your clients.

### Widen career path with competitive edge

While the Real Estate stream focuses on planning, developing, and investing in the assets (e.g. buildings and properties), the Hospitality stream focuses on the service element — how to improve service quality, ensure customer satisfaction, and enhance organisational performance. Gain both managerial and investment perspectives through a curriculum that effectively balances theory and practice.

# Nurture leaders to reach the highest and professional standard in two fields

Offering a rich curriculum marrying theory with experiential learning opportunities, HRE puts students right in the heart of the fast-paced hospitality, tourism and real estate industries. Through connections with key professionals and real service environments, and participation in high-level lectures and presentations led by experienced practitioners, you will learn the latest trends while building up your own dynamic professional network.

# **QUICK FACTS**

Here are the key reasons why our programme might just be the one that starts your career.

CUHK Th

#### in Asia

Times Higher Education Rankings 2019

# Super Super

#### in the World

Times Higher Education
Most International Universities

H+RE Programme in Asia

integrating Hospitality and Real Estate

2 streams

to develop unique skills in each field yet inter-connected across the two industries

3

#### modules

to provide a holistic learning approach within the curriculum

## Internship

100%

students have taken an internship before graduation International exposure

1/3

of our students have participated in an exchange programme







## The most dynamic and fast growing businesses in Asia

Hospitality and real estate exist everywhere across the spectrum of people's daily life, from living, dining, shopping to travelling. Many real estate conglomerates have their businesses extended to all these areas. In the past, real estate emphasized the importance of location, but today it has shifted its focus to experience. Meanwhile, hospitality has been regarded specifically for hotel industry for many decades. Yet nowadays, this is not a concept that merely exists in hotels but also across other real estate businesses. Therefore, the transformation of the two industries has created a merge and a new business discipline is born, integrating hospitality and real estate. While real estate is a concept of providing the fundamental hardware, hospitality on the other hand provides the software. An integration of the two concepts is a leading trend in the world towards creating innovative urban living.

The HRE programme is a pioneering programme in Asia that integrates the two concepts into one. Providing expertise in both hospitality and real estate and allowing a crossover of the two fields to cope with the growing needs of such multifaceted leaders in the market.

#### Curriculum

major HRE

streams Hospitality | Real Estate

modules Analytical | Innovative | Experiential



## Uniqueness



# REAL ESTATE STREAM

#### Uniqueness

#### **Relevant courses**

- Hospitality Organization Behaviour
- Service and Hospitality Quality Management
- Revenue Management
- Managing Customer Experience and Relationship in Service Industry

#### **Professional recognition**

# **CAHTA**

The Certification in Advanced Hotel and Tourism Analytics (CAHTA) is a certification focused on data research for hospitality industry professionals. The training provides a comprehensive, step-by-step tutorial on how to design and implement a professional-level research project – specifically a Market Study for a major destination city.

#### Relevant course

- Real Estate Finance
   Introduction to Real Estate Investments
  • Reak Estate Valuation
- Global Asset Allocation on Real Estate Securities

#### Professional recognition



Royal Institution of Chartered Surveyors (RICS) is a global professional body that accredits qualified professional individuals or firms for the highest international standards in valuation, management and development of land, real estate, construction and infrastructure

# **EMPLOYMENTS**

## & CAREER PROSPECTS

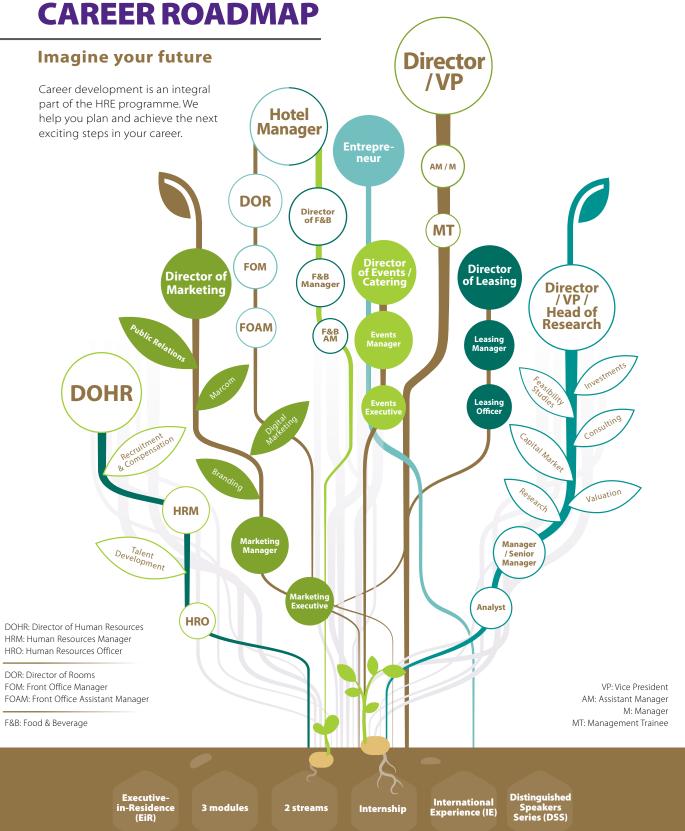
## **Develop the leaders of tomorrow**

The BBA in Hospitality and Real Estate is the only programme in the region that integrates hospitality and real estate with a business focus. It leverages Hong Kong as a leader in the hospitality and real estate industries in Asia to deliver a world-class programme.

The hospitality and real estate industries are the important pillars of Asian economy. There is always a close tie between the two industries. Hotels and

other hospitality-related properties (e.g. serviced apartments, resorts, theme parks, shopping centers, private hospitals, airports and other entertainment venues) constitute a major part of commercial properties, whereas many hotel companies devote significant resources to property development. Put differently, real estate development and management represents the "hardware", whereas hospitality service ensures the quality of "software" in the value-creating process of service industries.







# **CURRICULUM**

**Explore your learning path** 

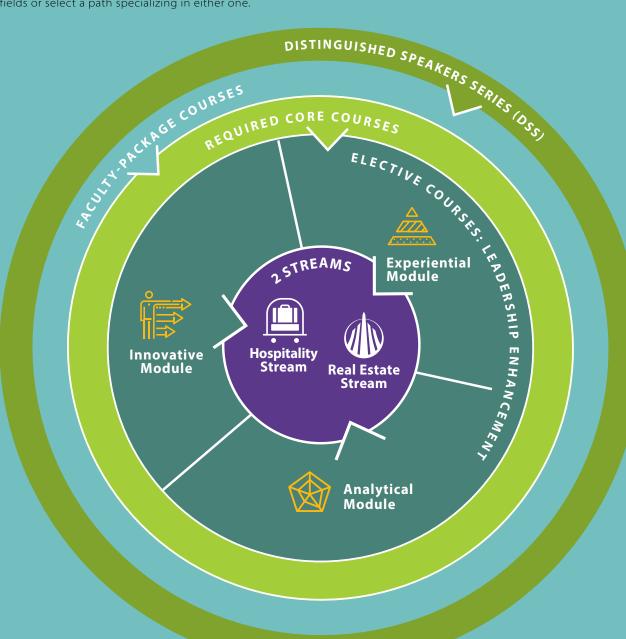
# Extended learning path from foundation to managerial and investment perspectives

Our curriculum maximises learning by placing students at the intersection of theory and practice. Classroom learning is complemented by myriad opportunities to learn about industry trends, apply business theories to real-life situations and connect with the key opinion leaders (KOLs) in the industry.

# **UNIQUENESS**

# Pick your dedicated stream and satisfy your individual preference

Our curriculum framework ensures students to be equipped with basic business knowledge before advancing into specific streams in Hospitality or Real Estate. This guarantees whole-person development so that students will be able to develop their future career in both fields or select a path specializing in either one.



# **LEARNING ROADMAP**& YOUR DEVELOPMENT

#### 2 Streams + 3 Modules

In your first two years of study, you will take a series of business foundation courses and hospitality and real estate introductory courses.

Prior to the completion of your second year, you will declare your intention in either Hospitality or Real Estate stream. Over the following two years, you will complete the required stream courses and choose from an array of elective courses across the three modules.

#### **Executive-in-Residence (EiR) courses**

Our Executive-in-Residence courses comprise a series of one-unit modules taught over four weeks by industry senior executives. Previous course topics include airline management, cruise line management, event planning, leadership excellence, brand management and commercial real estate investment analysis.

#### **Distinguished Speakers Series (DSS)**

Each semester, leaders and veteran executives from the hospitality and real estate industries visit HRE students to discuss the opportunities and challenges facing their respective fields. These speakers also share helpful insights such as their views on successful management styles and career guidance to aspiring students.

#### **Faculty-Package**

Foundations in Financial Accounting

Basic Economics for the Hospitality and Tourism Industry

Management of Hospitality and Real Estate Businesses

#### **Required Core Courses**

Basic Quantitative Methods for the Hospitality and Tourism Industry

Business Information Systems

Financial Managemen<sup>:</sup>

Narketing Management

Food and Beverage Management

Management of Lodging Facilities

Hospitality Real Estate

\_aw for Hospitality and Real Estate Industry

lospitality Strategic Management

Fieldwork and Internship: Theory construction for the Hospitality and Real Estate Industry



Financial Management and Cost Control for Hospitality Organizations

Ouantitative Methods for Real Estate

Fundamental Research Methodology for Hospitality and Real Estate

Consumer Insight and Market Analytics for Hospitality Industry

Land Conversion Process and Development Control

Consultation Practicum in Hospitality and Real Estate

Advanced Real Estate Investments



#### **Innovative Module**

Travel and Tourism Management

Strategic Brand Management for the Hospitality Business

Entrepreneurship in the Hospitality and Real Estate Industry

Innovative Issues in Hospitality and Real Estate Industry

Hospitality and Real Estate Design Thinking

Revitalization of Heritage Buildings

**Business Sustainability** 



## **Experiential Module**

Human Resources Planning and Staffing for Hospitality Business

Talent Development

Wine Culture and Appreciation

Shopping Mall Investment and Management

Convention and Meeting Planning Management

Human Resources Strategy in Hospitality

Strategic Negotiation for Hospitality and Real Estate Industry

Select one course from each module



#### **Hospitality Stream**



Hospitality Organization Behaviour

Service and Hospitality Quality Management

Managing Customer Experience and Relationship in Service Industry

Revenue Management

Facilities Development and Management for Hospitality and Real Estate



#### **Real Estate Stream**



Real Estate Finance

Introduction to Real Estate Investments

Real Estate Valuation

Global Asset Allocation on Real Estate Securities

Facilities Development and Management for Hospitality and Real Estate







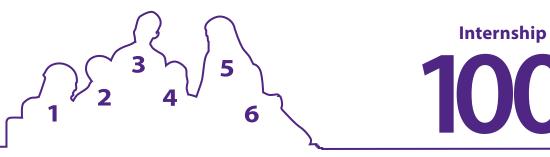


# **INTERNSHIP**

### Open the doors to success

Currently, students are required to complete, at a minimum, two 3-month internships prior to graduation. These internships are generally taken by students during summer holidays after their 2nd and 3rd year of study.

The internships are credit bearing and students will receive a letter grade based on the participation in internship briefing and debriefing sessions, the interview performance, the employer evaluation, and the written report. Successful completion of two internships also serves as a pre-requisite for a final year class HTMG4900 - Fieldwork & Internship.



students have taken an internship before graduation

## **EXPECT the UNEXPECTED**

As an undergraduate, you might be confused about what kind of activities would benefit your future career. To this question, the school provides **diverse choices** of internship placement that suits your interests. Completing a three-month internship at The Cheesecake Factory not only allowed me to plan for my future path but also enriched my practical skills and experience. There are plenty of opportunities out there, don't be afraid of stepping out of your comfort zone and try new things. It is challenging, yet, you might find something unexpected!



## **LEADERS for the FUTURE**

Not only has the "Leader-In-Training" program at Hyatt Regency Sha Tin broadened my scope as to what it means to be an assistant manager, but it has also given me the opportunity to strengthen my **project management** skills by allowing me to manage a project about enhancing the hotel's loyalty program independently. Besides, through training from various managers, I have gained a comprehensive understanding of the functional purposes each department holds with regards to achieving their objectives. It is through this experience in a real-life hotel business setting that I have been able to develop my **strategic management** adeptness.



## **CONFIDENCE level UP**

This summer, I joined the Head Start Program of Hyatt Regency Hong Kong, Sha Tin as a Guest Services Officer. I had to handle guest enquiries everyday and this required speedy memorization of massive information in order to answer their questions. Through daily practice, I was able to acquire more soft skills in problem solving and complaints handling. Eventually the internship has allowed me to **build my confidence** and improve my **communication skill.** 

# WIDEN YOUR HORIZONS

Discover your own journey



## **STEP-BY-STEP approach**

The **two-level progressive development** of the internship structure helps students to have a better knowledge of the hospitality industry as a whole and to expose themselves to different environments to find out their ideal career path. The two internships I completed also helped me develop skills and knowledge to analyze critical problems in the industry from the perspectives of both front and back offices and have a better concept on how the offices connect, which helps a lot in business management level.

Exchange Program was a precious opportunity to meet international friends and gain **global exposure**. We worked and lived together, and even burst into tears when we had to leave each other by the end of the internship. Disney is also one of the best place to learn about hospitality through delivering surprise to their guests, and creating such a magical world to everyone.

Become a GLOBAL

**CITIZEN** 



## COMPETITIVE ADVANTAGE in multidisciplinary background

Gaining work experience is key for boosting your employability, especially as a hospitality student. Working as an intern in the Ritz-Carlton Hong Kong and New World Development, I participated in the hotel's daily operation at first and then further exposed to leasing, ground-up development of different properties in my second internship. With this competitive advantage of gaining experience from both hospitality and real estate fields, not only did I gain a new sense of professionalism with multidisciplinary background, it also expands the possibility in my future career path by breaking out of the stereotypical hospitality mold.

# INTERNATIONAL EXPERIENCE

International exposure

1/3

of our students have participated in an exchange programme

### **Expand your global network**

The importance of international experience amongst modern university graduates is widely recognised, but is especially pronounced for aspiring real estate and hospitality industry professionals.

Take advantage of the myriad exchange opportunities offered through the CUHK Business School, the Colleges and the University, or choose from several HRE-exclusive bilateral and multi-partner exchange programmes established between HRE and top-ranking hospitality schools located in the United States and the broader Asia Pacific Region.



## **Bilateral exchanges**

- Cornell School of Hotel Administration
- Virginia Polytechnic Institute and State University (Virginia Tech)
- National University of Singapore
- Ritsumeikan Asia Pacific University

# Tri-partner exchange Asia Pacific Hospitality Management Programme (APHMP)

- Mahidol University International College, Thailand
- · The University of Queensland, Australia

In addition to exchange opportunities, HRE students are also offered numerous opportunities to participate in study tours, overseas internships and international case competitions.

#### **Study tours**

Previous study tours have taken place in conjunction with Hainan University in Hainan, China; National Cheng Kung University in Tainan, Taiwan; and Sophia University in Tokyo, Japan. HRE students have also participated in a Sydney Study Tour on sustainability in 2017.

### **Overseas internships**

Every summer, Walt Disney World in Orlando, Florida opens its doors to our students for a three-month internship. This prestigious programme allows you to experience a cross-cultural working environment, develop independence and gain a global perspective in one of the most iconic tourism destinations in the world.

## International case competitions

We encourage students to hone their skills and learn from global peers in internationally recognised case competitions. HRE students have participated in the Cornell International Real Estate Case Competition for many consecutive years, taking home the championship in 2016.

# **ALUMNI** SHARINGS

# Aspirations fulfilled - Story from a successful young entrepreneur

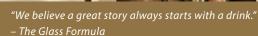
Kong as a food and beverage Management
Trainee (MT) in 2012. As a MT it's best to think of
yourself as a sponge - learn and absorb new skills
and knowledge everyday and I'm sure you will
have an unforgettable and priceless experience
like mine. My career turning point however, came
in 2016, when I finally decided to leave the hotel
industry and pursue my own beverage catering
company, **The Glass Formula**, which is a creative
cocktail & mocktail catering company.



Two Moons Distillery is my latest business adventure. It aims to create handcrafting quality spirits through dedicated hard work and passion, with an intention to build a strong community that loves and celebrates gin as much as we do.

So why the F&B industry you may ask? When I first joined the hotel school, I had no idea what my passion was. Fortunately, I enrolled into the Global Hospitality Management Programme co-organised by our hotel school, Pennsylvania State University and Hogeschool Maastricht Holland, where I got the chance to go on a one-year exchange programme to those respective Universities.





The overseas experience was an eye-opening trip for me and I had the opportunity to meet inspiring individuals such as restauranteurs, chefs, bartenders and various professionals passionate about food and beverage. That was the moment when I truly realized my passion for this industry and I'm forever grateful for this opportunity to expand my network and stimulate personal growth

The one piece of advice I'd like to pass on to the reader is to stay curious, grasp any opportunities and just go for it.

# **SUCCESSFUL** CASES

### **Broad career options**

HRE graduates thrive across all facets of the real estate and hospitality industries. They can be found working in hotel groups, recreation, real estate development, banking, consulting, Meetings, Incentives, Conventions and Exhibitions (MICE), and more.



**Abbie Yeung** 

Management Trainee Hong Kong Airlines Graduate of 2018 Ken Lau

Analyst - Office Service CBRE Graduate of 2017 Sarah Mak

Analyst (Feasibility Studies)
Marriott International
Graduate of 2018



#### HONG KONG AND GREATER CHINA

Airport Authority Hong Kong AsiaWorld Expo Management Limited **Bonds Group** BTG Homeinns Hotels (Group) Co, Ltd. Cathay Pacific Airways Coffee Concepts Cathay Holidays Limited Great Eagle Development and Project Management Limited Hang Lung Properties Limited Harbour Plaza Hotels and Resorts Hong Kong Airlines Limited Hong Kong Convention and Exhibition Centre Hong Kong Exhibitions Services Limited Hong Kong Jockey Club Hong Kong Tourism Board Hongkong Land Limited Maxims Catering Limited Ngong Ping 360 Limited Ocean Park Corporation Pico International (HK) Limited Pret A Manger (Hong Kong) Limited **RHL Surveyors Limited Regal Hotels** 

Shun Tak Holdings Limited Sino Hotels Limited Star Cruises Swire Properties Team Building Asia (Hong Kong) Limited

The Quintessentially Lifestyle Hong Kong Tourism Commission, HKSAR Urban Media Limited – Macau Government Tourist Office Representative in Hong Kong

ASIA-PACIFIC

Anpha Holdings Bina Puri Holdings Bhd Connexus Travel Limited Lanson Place New World Hotels and Resorts Wharf Hotels

#### WORLDWIDE

AccorHotels Group American Express Global Business Travel CBRE Club Med Colliers International Conrad Hotels and Resorts Cushman & Wakefield Four Seasons Hotels and Resorts **Gaw Capital Advisors Limited** Harelila Hotels Limited Hilton Hotels and Resorts Horwath HTL Hyatt Hotels Corporation InterContinental Hotels Group Jones Lang LaSalle Knight Frank Langham Hospitality Group Mandarin Oriental Hotel Group Marriott International Ovolo Group Limited Rosewood Hotel Group Savills Shangri-La Hotels and Resorts SSP The Food Travel Experts Standford Hotels International Limited Swire Hotels The Hongkong and Shanghai Hotels, Limited

# **ADMISSIONS** REQUIREMENTS

#### **JUPAS Students**

Local students applying on the strength of their Hong Kong Diploma of Secondary Education (HKDSE) Examination should apply through JUPAS. JUPAS code: **JS4226** 

#### **Non-JUPAS & International Students**

Tourism Australia

Walt Disney World

For details regarding admission requirements for non-JUPAS and international students, including students from Mainland China, please contact CUHK office of Admission and Financial Aid or visit www.oafa.cuhk.edu.hk

### **Minimum Entrance Requirment**

**Level 3 or above** in English Language

**Level 3 or above** in Chinese Language

**Level 2 or above** in Liberal Studies and Mathematics

**Level 3 or above** in any two elective subjects or Mathematics (M1/M2)

**1.0** weight on M1/M2, all other elective subjects Admission will be based on your Best 5 score



BBA in Hospitality and Real Estate

1<sup>st</sup> H+RE

Business programme in Asia

Global perspective through international experience

2 UNIQUE STREAMS

yet integrated to provide a broadened career path

DSS

Distinguished Speakers Series to provide <u>indus</u>try network

3 MODULES

of elective courses to provide holistic learning

**EIR** 

courses taught by industry professionals providing the latest market insights

## **BBA in Hospitality and Real Estate**

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香港中文大學 The Chinese University of Hong Kong



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